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Personal Profile

Experienced Core Banking System Manager, with solid experience of software development in banking domain, strong experience in the banking industry banking applications support, business analysis, payment applications, ATM settlement processing and reconciliation, systems integration, accounts payable, Islamic banking, SWIFT, financing, mobile banking, internet banking, payment gateway, product control, Pools management and profit calculation, and assets and liabilities. Self-motivated, holding MBA in information management from Bangor University (UK), Bachelor Degree in Computer Science (honours) — University of Khartoum (Faculty of Mathematical Sciences and Computer). Looking for new challenge to apply my knowledge and experience (14 years of experience)

Key Skills

Sounds excellent on:

- Critical Thinking.
- Analytical Thinking.
- Problem Solving.
- Business Analysis
- PL/SQL Coding.
- Oracle Database and MS SQL Database.
- UNIX and Windows Operating Systems.
- UML (Unified Modelling Language)
- Visual Studio .Net(C#, VB, and ASP).
- Java & JavaScript
- Applications integration using web APIs and file based protocols.
- Strong presentation skills.
- Strong interpersonal skills.
- Negotiation skills.
- Strong MS Office skills.
- Experience on verity of financial applications support, implementation, development, integration and data migration.

Ability to work successfully as a member of a team

• Teamwork is a key part of my role since I have been hired, which involves working as part of multiple teams at the same time towards the successful completion of the projects.

Languages

- Arabic Mother Tongue
- English Fluent

Employment Summary

Faisal Islamic Bank (Sudan) Head of Core Banking System (CBS) Section

Jan19 - current

Responsible for managing Core Banking Applications support efforts on behalf of the Bank, organizing support tasks, and delegating activities in the section. Work with business and other support teams to deliver the results that help the Bank achieve the objective of successful completion of all strategic projects from time to time. Responsible for delivering new age technology projects that help the Bank create a competitive advantage. Ensure that Core Banking Applications are deployed efficiently within the business and in line with the Bank's overall IT Strategy. Mange technical and business support teams and coordinate their leaves to ensure availability of support services. Develop leading data indicators (KPIs) of future business performance. Ensure change control for all Core Banking modules (Customer service management (CSM), investment (IIS), facility management (FMS), trade finance (TFA), accounting (ACC), fixed assets (FAS), trade finance, etc...) and ensure thorough System/UAT testing prior deployment of controlled releases and fixes on production. Develop and maintain strong working relationships with key users at all levels to understand their business drivers and work with the business to understand requirements and deliver/promote technical solutions as appropriate. Responsible for deployment of Core Banking System new release and bug fixes, change management, and upgrade processes.

Faisal Islamic Bank (Sudan) Head of Developers

Jan 17 - Dec 18

Responsible for leading a team of software developers to meet overall Bank objectives. Coordinate and provide oversight to multiple software development efforts during all phases of the agile development life cycle. Oversee team deliverables for all releases and sprints for estimating, planning, development, builds. and testing, deployments. Responsible for the team performance across differing programs which includes scope changes, design agreement, and overcoming impediments that prevent the development from meeting their project commitments. Provide technical leadership, accountability for deliverables, and overall management and professional growth of the development team. Define process and metrics to facilitate in the delivery of quality software. As a head of developers I was responsible for data migration and implementation of our new core banking system undertaking the work of extracting data from legacy system transform it to fit vendor data templates, full implementation lifecycle in cooperation with vendor technical engineer, responsible for developing and designing customised reports using Jasper Reports, undertaking design and customisation of Corporate and Retail portal.

Faisal Islamic Bank (Sudan) Software Engineer-CBS Support

May 07 - Dec 16

CBS and Private ATM Switch Support and maintenance at the level of database, supervise Integration of other applications with CBS, support and supervise Internet Banking, Mobile Banking (App & Middleware), Electronic Clearing System, and Anti Money Laundering, and operations on Islamic Investment, manage small to intermediate IT projects, overtake the work of business analysis (data gathering, elicitation, etc...).

Education Summary

Bangor University - UK

MBA Information Management

Sep10 – Sep11

Successful completion of Master's Degree in Business Administration (Information Management) from Bangor University - UK.

University of Khartoum - Sudan

Bachelor of Honour

July 00 – July 06

Successful completion of Bachelor of Honour in Computer Science from Faculty of Mathematical Sciences and Computer.

Training Courses

- MS CRM Customization Koenig Solutions Institute, New Delhi, India
- Business Analysis Koenig Solutions Institute, New Delhi, India
- Oracle Database Administration NIIT, Khartoum, Sudan
- Oracle Database Administration Sudan University, Khartoum, Sudan
- Oracle Database Recovery (RMAN) LKS, Khartoum, Sudan
- MS C# .NET NIIT, Khartoum, Sudan
- IMAL CSM Path Solutions Academy, Beirut, Lebanon
- ITIL4 Foundation LKS, Khartoum, Sudan

Referees

Available upon request