**Ahmed Faisal Osman Mohamed Taha**

## Personal information

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| **Address**: | **Khartoum-Alshigara house No 137 Block .4** | **Email**: | [Ahmed.faisal@dalgroup.com](mailto:Ahmed.faisal@dalgroup.com) |
| **Contact No:** | **+249912321205** |
| **Date of Birth**: | **24 November1985** |
| **Nationality:** | **Sudanese** | **Gender**: | **Male** |

## Objective

Seeking a position to utilize my skills and abilities in the logistic management Industry and Supply chain management that offers Professional growth while being resourceful, innovative and flexible.

## Education

**1990-1998 HAY ABDELMONEIM (1) primary school**

**1999-2001 KHARTOM ALGADIDA HIGH SCHOOL**

**04 Jan 2002 university OF KHARTOUM**

**graduated IN university of Khartoum faculty of mathematical science**

**department OF Computer Science & Statistics.**

**awarded the degree of** bachelor **of** COMPUTER SCIENCE & Statistics (honors) 2006-2007 (5 years).

## Languages

Bilingual both English and Arabic.

## Vocational experience

**Location** Khartoum, Sudan

**Date**  1 Jan 2010 to 30 Jun 2014

**Company**  DAL Group HQ.

**Title**  Supply chain controller- DAL GROUP- SUPPLY CHAIN

DAL FLEET SERVICES UNIT

## Technical experience

Comprehensive knowledge in supply chain **management - purchases, leases and contracts. Prepares annual budgets, analyzing and controlling operating costs as necessary.  
Super user on a Fleet management software which responsible for All DAL Group Assets as below:**

Complete Data Administration for all Vehicles throughout

 Provide support to the areas of fleet operations, vehicles usage, ensuring a quality cost effective & efficient utilization of vehicles.

 Request routine maintenance and fuel, lubricants and spare parts needed

 Renew vehicles Insurance and Registration

* Maintain all fleet maintenance records as following:
  + Issue maintenance authorization and follow up with service providers
  + Capture and authorize the service provider invoices
  + Close the maintenance authorization accordingly
  + Develops and implements strategies to effectively manage the different aspects of the supply chain.
  + Constantly monitors invoices of freight, insurance, and prime products to develop and implement alternate.
  + Ensures 100% of the transactions comply with the company policies and procedures.
  + Collaborate with Sales, Operations, and Customer Service teams
  + Determine key supply chain KPIs
  + Suggest solutions for process improvements
  + Ensure the day to day maintenance of the assigned vehicles, check vehicles due services and arrange for other repairs at the workshop by creating Job Cards and sending to the Workshop.
  + ·         Perform basic office related tasks such as filing, archiving and other bills, to ensure administrative support to clients.

## Vocational experience

**Location** Khartoum, Sudan

**Date**  30 Jun 2014 to Present

**Company**  DAL Motors Co.

**Title**  Sr.Aftersales Administrator- Service department

## Professional experience

Submit monthly analytical reports of department financial performance to support decision making

• Perform sales trend analysis utilizing methodologies -SWOT, statistical, financial and operational for strategically planning.

• Plan and ensure delivery of the DMC distributors ordering Plan to ensure all products are moved and delivered in accordance with the agreed terms & conditions of the contract.

• Ensures 100% of the service department orders have the required approvals.

• Follows all clearance activities with Logistics to ensure customer expectations are met, inland transportation time & cost minimized and shorten the overall cash to cash cycle of prime products.

• Review of monthly achievement of all workshops with workshop managers highlighting anomalies or trends in service department function

• Maintain proper facilities conditions and follow up maintenance requests with DDC and all requirements related to DMC service workshops.

• Provide and recommend analysis of department cost to Workshop and Service Managers to reduce overall costs

• Submit monthly reports reflecting deviations in budget achievement in order to take corrective actions

• Handle all issues related to the Dealer Management System (DMS). Coordinate and liaise with ICT to find operational solutions.

• To Monitor and Control Stores (Perpetual Stock Checks, stock take & Counts Process).

• Consolidate and monitor service staff records inclusive off but not limited to time keeping, annual leave and staff shifts.

• Ensure timely execution of all payments related to activities such as counter visa, hotel booking for visitors, pickup arrangements.

• Post all materials, sublets and consumables used to work shop stock and job cards appropriately.

• Monitor and control overall workshop performance reflecting efficiency, productivity & utilization, and provide feedback to Service Manger as and when requested

• Over all Supply Chain Planning (demand management), inventory management, lead times to maintain a prime product inventory turn of 4, or more.

• Monitor, track and report Work-In-Progress (WIP) to ensure all outstanding jobs are completed within the given time frame

• Ensure confidentiality and discretion is maintained as per company Policy and Procedures

• Undertake and perform all relevant tasks and assignments as designated by the Management Team.

• Provide insight to supply chain with regard to appropriate selling price for DMC products and to finance with regard to appropriate commission policy.

• Develop and implement a Supplier Performance System (metrics, performance goals and improvement initiatives) to track and monitor suppliers against expected service level agreements in order to ensure optimal service delivery and continuous improvement.

• Lead the department to develop Planned Forecasts for future demand in order to ensure that orders are placed in a timely fashion and in accordance with vendor lead-time.

• Develop business proposals and recommendations based on the outcomes of industry market trends.

• Provide Supply Chain Management strategies that increase efficiency and speed and provides clear delivery focus areas for the achievement of overall business results.

## Personal Qualities, strength & Competencies

* **Responsibility**

I am a hard worker who enjoys testing new technologies and pushing existing ones to their limits. I have a wide variety of experience in public speaking and team work. I can work equally well in a group or on my own, and will use whatever medium is necessary to communicate information effectively.

* **Professionalism**

Good knowledge of information management, classification and retrieval systems.

* **Planning and organizing**

Ability to plan own work and manage conflicting priorities under tight deadlines and to work with speed and accuracy.

## References

**Available when required**