

C.V

Personal Data

- **Name:** Dawalnaeem Mohammed Dawalnaeem Ali
- **Mobile:** +249918119709 - +249123889915
- **E-mail:** daw_alnaeem@hotmail.com
- **Nationality:** Sudanese
- **Marital status:** Single
- **Gender:** Male
- **Date of birth:** 04/09/1995

Education

- **Institute :** Sudan International University
 - **Country :** Sudan
 - **Major :** Financial & Banking Studies
 - **Degree:** Master
 - **Graduation year:** Not Finished Yet
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- **Institute :** Sudan International University
 - **Country :** Sudan
 - **Major :** (Economic) Financial & Banking Studies.
 - **Degree:** Bachelor of Science (Honors)
 - **Grade :** Very Good
 - **Graduation year:** 2016

Work Experience

- **Institute : Bank Of Khartoum .**
- **Career Level : Contract**
- **Job title: Sales Person**
- **Description: Description: Ensure high levels of consumer satisfaction by providing superior sales service**
- **Assess customers' needs and provide information and assistance on product services and features**
- **Duration : 19.11.2019 – 31.08.2020**

- **Institute : Bank Of Khartoum.**
- **Career Level : Contract**
- **Job title: Contact Center Assistant**
- **Description: Obtains client information by answering telephone calls; interviewing clients; verifying information. Determines eligibility by comparing client information to requirements.**
- **Duration : 01.09.2020 – 18.11.2021**

- **Institute : Saudi Sudanese Bank**
- **Career Level : Student internship**
- **Job title: Banker**
- **Description: Departments : Current Accounts Dept - Investment Dept – Internal & External Transfer Dept – Foreign Exchange Dept**
- **Duration : Two months**

Qualifications

- **Institute : Ensan Center for Training & Human Development**
 - **Formal title: Effective Employee Skills**
 - **Start date: 23/03/2021**
 - **End date: 25/03/2021**
 - **Description : Duration in Hours 15**
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- **Institute : Banker Today For Banking & Financial Training**
 - **Formal title: Bank Risk Management**
 - **Start date: 24/09/2016**
 - **End date: 27/09/2016**
 - **Description : Duration in Hours 20**

- **Institute :Al Zahbi Training Center In Collaboration With Tanweer Consultancy**
 - **Formal title: Elements Of Banking**
 - **Start date: 07/10/2015**
 - **End date: 12/10/2015**
 - **Description: Opening Of Accounts, Banking Transaction, Banking Department Various Operations**
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- **Institute: Al Zahbi Training Center In Collaboration With Tanweer Consultancy**
 - **Formal title: Trading Strategies In The Forex & Gold Market**
 - **Start date: 30/09/2015**
 - **End date: 05/10/2015**
 - **Description: Fundamental & Technical Analysis For The Gold & Foreign Exchange Market.**
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- **Institute: Top Quality For Training & HDR**
 - **Formal title: Trading Gold & Foreign Exchange Market**
 - **Start date: 19/09/2015**
 - **End date: 20/09/2015**
 - **Description: Using Meta Trader4 Platform**
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- **Institute: Top Quality For Training & HDR**
 - **Formal title: Effective Communication Skills**
 - **Start date: 19/09/2015**
 - **End date: 20/9/2015**
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- **Institute: Safe Way Security & Safety Consultancy L.L.C**
 - **Formal title: Occupational Safety & Health Administration (OSHA)**
 - **Start date: January , 2017**
 - **Duration in Hours : 60 Hours**
 - **Description: OSHA 30 HRS. Construction Industry & Health Standard (29 CRF 1926)& OHSA 30 HRS. General Industry Safety & Health Standard (29 CRF 1910)**
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- **Institute: Safe Way Security & Safety Consultancy L.L.C**
 - **Formal title: Occupational Health & Safety Management & Risk Assessment & Hazard Identification**
 - **Start date: 1 February 2017**
 - **End date: 10 February 2017**

- **Institute: Safe Way Security & Safety Consultancy L.L.C**
 - **Formal title: Basic First Aid & Emergency Response Procedure**
 - **Start date: 10 February 2017**
 - **End date: 12 February 2017**
 - **Description: Shock, Bleeding, Spinal Injury Management, CPR, AED**
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- **Institute: Safe Way Security & Safety Consultancy L.L.C**
 - **Formal title: First Warden & Emergency Evacuation Procedure**
 - **Start date: 13 February 2017**
 - **End date: 15 February 2017**
 - **Description: Risk Assessment, Building Design & Fire Escape Plan, Fire Prevention, Fire Protection & Fire Safety Management.**

Languages

- **Arabic: (Excellent)**
- **English: (Good)**

Skills

- **M.S Word: (Excellent)**
- **M.S Excel: (Very Good)**
- **M.S Power Point: (Very Good)**

Personal Skills:

- **Positive attitude.**
- **Excellent Communication skills, both verbally and orally.**
- **Good all-round IT skills.**
- **An analytical and logical approach to problem solving.**
- **Commercial awareness and interest in your chosen field.**
- **Ability to work on your own initiative.**
- **Motivated and ambitious**