

AWAD ALAELDIN AWAD ALDAW

NETWORKS & SYSTEM SUPPORT ENGINEER

 55386724 66815911 30882277

 Born on Doha

 mr.awad93@gmail.com

 Doha, Muaiter

 28th Mar 1993

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PERSONAL PROFILE

I'm a Sudanese, Extremely motivated to constantly develop my skills and grow professionally. I am confident in my ability to give the necessary support to computers and mobile network. I have approximately four years of relevant experience in networking & System support and administrator.

EDUCATION

BSc in Telecommunication Engineering from Gezira University, Wad Madani Sudan

CERTIFICATES

- CCNA Routing & Switching Certified
- International English Language Testing System IELTS (6.0)
- IT Support: Troubleshooting Windows

TRAINING

ZOOM TECHNOLOGY INSTITUTE

1. CCNA Routing & Switching
2. CCNP Routing & Switching

BADAR INSTITUTE OF INFORMATION TECHNOLOGY

- Diploma in CCTV/IP-CCTV camera security system

edX

- IT Support Troubleshooting Windows 10

MAXNET BROADBAND WIRELESS LTD

- One month as IP Engineer Trainee

UNIVERSITY OF GEZIRA

- Two month as Networking Engineer Trainee

MORGAN FOR INFORMATION & COMMUNICATION TECHNOLOGY LTD

- One month as Telecommunication VSAT & Networking Engineer Trainee



WORK EXPERIENCE

Canar Telecommunication Co. Ltd

OCT 2017 - SEP 2018

- Network Technical Support Engineer

Ministry of Finance & Economy

MAY 2016 - SEP 2016

- Computers Network Administrator

Freelance Work

MAY 2016 - PRESENT

- Network & System Support Administrator



SOFT SKILLS

- Problem solving
- Time management
- Active Listener
- Research & Analysis
- Communication Skills



TECHNICAL SKILLS

- Computers Network planing and installation
- Windows 10 implementation & Troubleshooting
- Cisco Routers & Switches installation and configuration
- CCTV System installation
- Windows Server 2016 Active Directory & Group Policy
- Windows Server DNS
- Monitoring & Troubleshooting mobile CDMA netowrk
- Monitoring & Troubleshooting SDN, DWDM, OTN Network
- Huawei M2000 management software
- Huawei OTN devices
- Cisco VPN Technology
- Cisco Firewall ASA
- ManageEngin Ticketing System
- Asterisk PBX
- Troubleshooting skills
- BGP, OSPF, EIGRP, MPLS, RIP



LANGUAGES

- Native Arabic
- English