Curriculum Vitae

Elshafea MohamedElmahjoub Abdalla Abdelwahab Computer Engineer

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Contact Information »

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Personal Information -

Nationality:	Sudanese
Resident of:	Sudan – Khartoum
Birth date :	31/3/1988
Gender:	Male
Marital Status:	Single
Religion :	Muslim

Qualifications -

B.Sc (second class division one (Honors)) In Computer Engineering University of Omdurman Ahlia.

(November 2011)

Graduate's Project:

EQUIPMENT TRACKING AND SECURITY SYSTEM FOR HOSPITAL ENVIRONMENT.

Trainings & Courses -

- 1- Certificate in wireless communication system 15/3/2010 29/3/2010 _UTM (Malaysia).
- 2- Course in Network N+ -2012 _ self-study .
- 3- Course in English Skills (Listening & Speaking) 15/1/2013 15/2/2013 _ Cambridge Center Sudan.
- 4- Course in CCNA 25/12/2012 8/3/2013 _ Aptech Center _ Sudan.
- 5- Course in English Skills (Listening & Speaking) 18/4/2013 15/5/2013 _ Cambridge Center Sudan.
- 6- Course in CCNP 7/4/2013 7/6/2013 _ G Micro System Computer.
- 7- Course in English Skills (Listening & Speaking) 5/6/2013 5/7/2013 _ Cambridge Center London.
- 8- Course in CCTV System 7/12/2013 28/12/2013 _ G Micro System Computer.
- 9- Course in FIBER OPTIC CABLE 15/2/2015 26/2/2015 _ Sudacad.
- 10- Course in MCSA (2012) 1/5/2015 12/6/2015 _ Sudacad.
- 11- Course in E-Government 23/8/2015 27/8/2015 _ Best Practice (DUBAI).
- 12- 10- Course in MCSE (2012) 20/11/2017 7/1/2018 _ Sudacad.

INTERNATIONAL CERTIFICATION -

✤ ONLINE EXAM CERTIFIED

- Cisco Certified Network Associate (CCNA). Certificate verification No. 417564173127ESZM.
- Cisco Certified Network Professional (CCNP) January 2018 recertified.
- Microsoft Certified Solutions Associate (MCSA) January 2018.

Skills -

- Establishing the networking environment by designing system configuration, directing system installation, defining, documenting and enforcing system standards.
- o Installation, Configuration and Troubleshooting Network Infrastructure Devices (switch& Router).
- o Design, Installation, Configuration and Troubleshooting of the Wireless Network.
- o Installation and Configuration Windows O.S (Windows 7& 8 & 10_Server 2008 & 2012).
- o Implementation and Plan a Server Network Infrastructure.
- Implementation and Design a Server Active Directory.
- $\circ~$ Ability to technical research and system analysis.
- $\circ~$ Installation, configuration, troubleshooting of various software products.
- $\circ~$ Microsoft Office, Visio and MS Project.
- Basic configuration of firewalls.
- o Reporting network operational status by gathering prioritising information and managing projects

- o Design, Installation, Implementation and Troubleshooting of the CCTV System &IP-Surveillance.
- $\circ~$ Installation, configuration and mange Fingerprint and access control equipments .

Languages :

- English.
- Arabic.

License :

- Sudanese Engineering Council. Registration No: 28630.
- Driving Licenses.

Experience -

1-

Location:-

- ✓ Taxation chamber Nyala.
- ✓ Period from 20/12/2011 to 31/10/2012.

> Description:-

✓ Technical Support Engineer.

Duties:-

- ✓ Computer maintenance of the company.
- ✓ Follow up the work of computers.
- ✓ 1st/2nd line support.

2-

Location:-

- ✓ GOIP Integrated Solutions.
- ✓ Period from 5/5/2013 to 12/12/2013.

> Description:-

- ✓ Technical Support Engineer.
- ✓ System Engineer.
- ✓ Network Engineer.

Duties:-

✓ Computer Maintenance of the Enterprise.

- ✓ Follow up the work of computers.
- ✓ Monitoring the functioning of the network infrastructure and make adjustments.
- ✓ Design Construction and Installation networks.
- ✓ Acting "Help desk Engineer" for the customer we support within Khartoum area. (Computers, Servers and Laptops).
 - ✓ 1st/2nd line support.

3-

Location:-

- ✓ Free Zone Co. Ltd
- ✓ Period from 2/1/2014 to 27/8/2014.

> Description:-

- ✓ Network Engineer.
- ✓ System Engineer.
- ✓ Technical Support Engineer.

Duties:-

- ✓ establishing networking environment by designing system configuration, directing system installation, defining, documenting, and enforcing system standards
- Installation, Configuration and Troubleshooting Network Infrastructure equipment (switch& Router).
- Maximizing network performance by monitoring performance, troubleshooting network problems.
- ✓ 1st/2nd line support.

Location:-

4-

- ✓ National Information Center (NIC).
- ✓ Period from 1/9/2014 to 11/7/2016
- > Description:-
 - ✓ Network Engineer at NDC (National Datacenter)Datacenter

> Duties:-

- ✓ Remote support of on-site engineers and end users/customers during installation.
- ✓ Speaking with customers via email and phone for initial requirement capture.
- Capacity management and audit of IP addressing and hosted devices within data center.
- ✓ 1st /2nd and 3rd line support.

Location:-

5-

- ✓ Sudanese standards and metrology organization (SSMO).
- ✓ Period from 12/7/2016 to till now.

> Description:-

✓ Network Engineer.

> Duties:-

- Establishing the networking environment by designing system configuration, directing system installation, defining, documenting and enforcing system standards.
- ✓ The design and implementation of new solutions and improving resilience of the current environment.
- Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems.
- Maximizing network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades and collaborating with network architects on network optimization.
- The support and administration of firewall environments in line with IT security policy.
- \checkmark The configuration of routing and switching equipment.
- ✓ Replacing faulty network hardware components when required.
- ✓ The basic configuration of firewalls.
- ✓ Remote support of on-site engineers and end users/customers during installation.
- Sustain the necessary data throughput rate by monitoring networking activity and maintaining existing equipment.
- ✓ Respond to network connectivity issues and resolve any wireless communication

issues within the confines of the office.

- ✓ Speaking with customers via email and phone for initial requirement capture.
- Capacity management and audit of IP addressing and hosted devices within data centers.
- Projects have been implemented :-

1-

- Location:-
 - ✓ Shatic Company for Hotels and Tourism Service.
 - ✓ Period from 20/10/2013 to 31/10/2013.

> Type of Project:-

- ✓ Wireless Network.
 - Design, installation and prepare the infrastructure for the wireless Network to the company.

2-

Location:-

✓ National information center (NIC).

> Type of Project:-

- ✓ 107 Sites connection in National network Project in (river Nile, north, red sea) States.
- ✓ Network connectivity to our main DC at NIC and resolve any communication issues at the sites.

3-

- Location:-
 - \checkmark National information center (NIC).

Type of Project:-

- 37 Sites connection in National network Project in (Kasala & Gadarif) \checkmark States.
- Network connectivity to our main DC at NIC and resolve any \checkmark communication issues at the sites.

4-

Location:-

✓ Sudanese standards and metrology organization (SSMO).

Type of Project:-

- \checkmark Full responsibility for the network connection with our main Branch Data Center and configuration of the routers, switches and firewall configuration and training the staff to use the network resources, at the following sites :
 - HALFA
 - ASKET
 - DONGOLA
 - ABU HAMAD
 - ATBARA
 - Khartoum & Bahri Branches

Reference -

1.

Name: Eng. Azhary Osman. Mobile: +249912930819 Place of work: National Information Center (NIC). 2. Name: Dalia Abdulla Omer **Mobile:** +249912119041 Place of work: Network engineer (Manager) at SSMO. Name: Eng. Samih Sid Ahmed.

3.

Mobile: +249910066181 Place of work: FIU.