

## CURRUCULUM VITAE

**Hassan Ibrahim Hassan Ali**

### **Contact Info:**

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### **Career Objective:**

Looking for a challenging role in a reputable organization to utilize my technical, database, and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

Desirous of an IT Service Management role in a challenging workplace that welcomes innovative ideas and offers growth opportunities and positive environment for accomplishing projects.

## **Career Summary:**

- An innovative and knowledgeable professional having 6 years experience in teaching.
- An innovative and knowledgeable professional having 3 years experience in practical knowledge.
- Proficient in developing new lessons and activities to expand learning opportunities.
- Extensive participation on committees and extra-curricular activities.
- Excellent knowledge of subject and also have great practical knowledge.
- Proficient in giving conceptual knowledge.

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## **Personal Information:**

**Nationality:** Sudanese, **Gender:** Male, **Marital Status:** Married

## **Academic Qualifications:**

### **Bachelor's Degree**

**Filed Study:** Science & Technology

**Major:** Information Technology

**University:** University of Science and Technology

**Grade:** Excellent

**Graduation Date:** 2012

# **Master's Degree**

**Filed Study:** Science & Technology

**Major:** Information Systems

**University:** University of Science and Technology

**Graduation Date:** 2014

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## **WORK EXPERIENCE:**

**IT Coordinator - Carawan Holding Company – ( January - 2020)**

[www.carawangroup.net](http://www.carawangroup.net)

**IT administrator - Darwish Brothers Company – (September - 2018)**

[www.DarwishBros.com](http://www.DarwishBros.com)

**Teaching Assistant - University of Science and Technology**

(Practical field) .

(February 2013 - January 2015)

[www.ust.edu.sd](http://www.ust.edu.sd)

**Teaching Assistant - National Ribat University (Practical field) .**

(April 2014 - August 2014)

[www.ribat.edu.sd](http://www.ribat.edu.sd)

**Lecturer - University of Science and Technology**

( 2015 - 2017)

[www.ust.edu.sd](http://www.ust.edu.sd)

## Lecturer – University of Omdurman Islamic

( 2015 - 2018)

### Main Responsibilities:

- ✓ Lead large IT projects, including the design and deployment of new IT systems and services.
- ✓ Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the IT infrastructure.
- ✓ Help define IT infrastructure strategy, architecture, and processes.
- ✓ Analyze business requirements by partnering with key stakeholders across the organization to develop solutions for IT needs.
- ✓ Troubleshoot hardware and software issues related to internal IT.
- ✓ Installing and configuring computer hardware, software, systems, networks, printers and scanners And VOIP Systems.
- ✓ Monitor networks at all times, to avoid network disruptions.
- ✓ Planning and undertaking scheduled maintenance upgrades and data back ups.
- ✓ Maintaining records of software licenses (number of licenses and validity).
- ✓ Provide support, including procedural documentation and relevant reports necessary for IT and assessments done.
- ✓ Continuously monitor cyber risks and immediately share alerts of phishing and spam emails to all staff for the betterment of security .

## **Languages:**

**Arabic:** Mother tongue

**English:** Very Good

## **Personal Strengths:**

- Excellent planning and organizing skills.
- Excellent analytical and decision making skills.
- Confident, patient, good listener, and have excellent communication skills.
- Abilities to deal with People from different cultures and backgrounds

## **Computer Skills:**

- Excellent MS Office (word, excel, access, PowerPoint, and outlook) skills.
- Management of databases with excel , access, SQL server, Odoo and Oracle
- Proficiency in Microsoft windows and Linux operating systems.
- Capable of troubleshooting software issues.
- Knowledgeable of Network Systems , and Linux .
- System Admin Odoo.
- System Admin Oracle.

## ➤ Programming languages:

- C#
- Laravel
- Java
- Oracle Developer
- Sql
- PHP

