

# SARA MOHAMED AHMED

Retail shop supervisor

## EDUCATION

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**Mamoon Homieda University**

Project Management Master.

**Khartoum University**

Economic and social study B.S.

## WORK EXPERIENCE

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### **Zain telecommunication Company Retail shop Supervisor**

To oversee the work of retail staff in a shop environment. In charge of monitoring employee activity, coordinating the shipping and receiving of merchandise, solving problems at a day-to-day level and assisting customers. And provide reports in a regular basis.

### **Zain telecommunication Company Retail shop representative**

Responsible of providing excellent customer service and meet sales quotas for the organization business. With strong communication skills that can make customers feel welcome in our store will stand out. Help identify client needs, present and answer questions about the company products and services and recommend solutions.

## CONTACT

PHONE:

+249912399785/+249919455990

EMAIL:

saraalcarory@gmail.com

## **Zain telecommunication Company    Call center Agent:**

Answered an average of calls per day by addressing customer inquiries, solving problems and providing new product information.

### **SKILLS**

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- Quick learner.
- MS Windows proficient.
- Ability to interact effectively with people.
- Accurate.
- Enthusiastic.
- Organized.
- Communication skills (verbal and written).