

ISMAT MOHAMED

ELECTRONICS ENG. - IT SPECIALIST

RIYADH , KSA

(0) 595-399-797

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Electronic Engineer & software developer with +9 years of experience in software development. I am proficient at building and maintaining all sorts of applications whether it involves hardware or software. Interested in a challenging technical track career in an application development environment.

Skills

As Electronics Engineer:

- Able to work with low current device & embedded systems at a level of pro.
- Designing home automation & security systems is my passion.
- Able to design electronics circuits according to specifications and guides .
- Huge experience with ip & analog camera systems.
- Have excellent experience with plc & scada systems.

As Software Developer :

- Have knowledge of many programming languages & am very experienced with python.
- Able to create web sites , hybrid mobile apps & desktop applications using (angular, ionic, electron, graphql, node js, express, jquery, asp.net, html & css).
- Working with both sql & nosql databases.(mysql,mssql, mongodb, redis, couchdb, firebase).
- Good knowledge on cinema 4d , AutoCad , EagleCad & photoshop.
- Ability to Design , develop, & support many life use applications.

General Skills:

- Excellent interpersonal and communication skills
- Strong initiative drive and organizational skills
- Highly organized with strong multitasking skills
- Good problem solving skills
- Good project management skill

Experience

SEP 2018 - PRESENT

Majed Al Futtaim (Retail Sector) , RIYADH – *IT Manager*

- **IT Helpdesk Management**
 - Ensure efficient user support regarding installation of laptops, printers, network, telephone, fax and other related hardware
 - Coordinate with end-users and get to support and resolve any IT issues in a timely manner
 - Ensure appropriate follow up on incidents until closure to ensure all incidents are resolved effectively
- **Hardware and Software Support**
 - Oversee the Installation and configuration of new computer resources including hardware, software and applications
 - Oversee regular checks to ensure the hardware and software are fully functional
 - Ensure preventive maintenance is done for all devices under the Annual Maintenance Contract (AMC)
- **IT Security and Network Support**
 - Ensure the correct installation and monitoring of IT security systems and tools to maintain and ensure high level security across all IT systems
 - Ensure implementation of the IT security procedures and guidelines to ensure the protection and confidentiality of all company data
- **IT Assets**
 - Maintain overall IT asset inventory management including purchases, disposals and transfers in coordination with the Head Office
- **IT Vendors and Contracts**
 - Coordinate with vendors and suppliers to ensure that relevant tasks are carried out in line the service level agreement of all IT maintenance contracts
- **Human Capital Responsibilities**
 - Assist in implementation of the performance management process by setting objectives, monitoring performance, and provide constructive feedback and provide inputs to senior management

- Provide mentorship for the purpose of developing a continuous talent pipeline for key roles
- Provide inputs on training needs and coordinate with the HC department to ensure facilitation of training requirements
- Develop and implement on the job-training for the team
- Provide inputs for the development of annual manpower plan

SEP 2017

DOWA AL MA'ALOMAT , RIYADH- *PROJECT ENGINEER*

- Supervising & implementing telephone networks , surveillance cameras
- Programming of all supported systems in the company such as (Switches , Nvr , Dvr ,PBX)
- Site Survey & planning
- Autocad & 3d environment drawing .

AUG 2016

SAISON DU PAIN , RIYADH- *IT MANAGER*

- Developing new concepts and systems to automated & enhance workflow .
- Partially responsible for accounting.
- Maintenance of computer devices.
- Managing social media advertising.

Jul 2015

Arab Allies CO. LTD, KHARTOUM- *ELECTRONICS ENG.*

- Designing Electronics Systems, Multi platforms applications and provide suitable solutions.
- Main function was to design custom security & home automation systems at low cost.

Education

JUNE 2015

FUTURE UNIVERSITY , KHARTOUM- *B.Sc in Electronics Engineering.*