

MUAID AWAD

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Summary

Motivated Electronics Engineer with a strong background in Advanced security surveillance systems, Security Operations, technical support, and administrative roles within law enforcement and high-security environments. Gained practical expertise through 8 years at Airport Police Administration - Ministry of Interior, Qatar. Known for professionalism, discretion, and adaptability across departments, consistently selected for sensitive assignments. Currently based in Sudan and eager to contribute skills to new professional challenges abroad and leverage my 8 years of experience in security operations and technical support in a senior role within a high-security organization or a global company.

Work Experience

Airport Police Officer

Airport Police Administration - Ministry of Interior, Qatar | Feb 2016 - Jun 2024

- **Secretary & Assistant to the Head of Air Cargo Department (Oct 2023 - Jun 2024)**
 - One of four secretaries selected to serve as a personal assistant and secretary to a high-ranking officer.
 - Maintained sensitive files, tracked correspondence, and arranged meetings.
 - Demonstrated trustworthiness and strong work ethic.
- **Technical & Logistics Support Officer (Oct 2021 - Sep 2023)**
 - Coordinated Airport Technical and logistical operations within the administration.
 - Trained new personnel on high-tech police Security Devices.
 - Implemented a new internal reporting system, enhancing efficiency.
 - Handled logistics during the FIFA World Cup 2022 under high workload.

- **Shift Supervisor & Secretary at Airport Security Operations Center (ASOC) (Oct 2017 - Sep 2021)**

- Supervised Airport police team at ASOC consisting of 7 police officers.
- Organized shift personnel assignments, managed annual leave schedules, and mentored new team members maintaining high standards of operational efficiency and workflow continuity.
- Received handover reports from previous shifts and tracked their resolution until completion.
- Operated the airport police hotline, handling reports, complaints, and requests related to airport security operations.
- Assigned incidents to relevant departments using police radio systems such as TETRA or NJM.
- Acted as central liaison between Airport Police and airport stakeholders.
- Conducted investigations using CCTV footage and prepared detailed video reports.

- **Security Surveillance & CCTV Operator (Feb 2016 - Sep 2017)**

- Monitored airport facilities and security perimeter via CCTV, perimeter sensors, radars, and anti-drone systems.
- Responded swiftly and efficiently to any security breaches, reporting incidents and following protocol.

Key Achievements

- Graduated 3rd in class from Police Institute - Qatar (Very Good grade).
- Implemented a successful internal reporting system in Technical Support.
- Trusted to assist high-ranking officer in a top airport department.
- Supervised 7 police officers per shift and trained new recruits.
- Contributed to smooth logistical operations during FIFA World Cup 2022.
- Handpicked for department transfers due to reliability and dedication.
- Maintained high confidentiality in all administrative roles.

Education

B.Sc. in Electronics Engineering - Telecommunications

Sudan University of Science and Technology, Khartoum, Sudan

Graduated: March 2014

Certifications

- Police Institute - Ministry of Interior, Qatar.

- Security Surveillance Systems: Certified in (Chameleon, IPSOTEK, Gatekeeper, PSIM, AEOS, Milestone, and OODA PSIM).
- Basic Life Support (BLS): Certified by Imperial Management Consultancy & Institute, Qatar.

Trainings

- Anti-Drone System Training (internal training, no certificate issued).

Skills

Technical Skills: First Level Technical Support, experience in security monitoring systems and emergency protocols, operating TETRA radio and other police communication tools, proficient in using national incident management systems (e.g., NJM), call center & customer services skills.

Soft Skills: Bilingual (Arabic and English), team supervision and training, incident handling and prioritization under pressure, effective communication and coordination, problem-solving and decision-making in emergency situations, time management, professionalism, adaptability, confidentiality.

Certifications-Based Skills: Security systems operation, self-defense, firearms handling, police tactics, first aid, incidents response.