SUNDUS ALEEM

OBJECTIVE

KEY SKILLS & CONCEPTS

PROFESSIONAL EXPERIENCE

BUSINESS ANALYST

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Communicative and eager individual looking for a business analyst position in the software industry where I can utilize my experience and skills to identify subjects and develop creative solutions to improve productivity and operations

- Business Analysis
- Requirement Gathering,
- AGILE methodologies
- Documentation Management and product Backlog Management over confluence workspace
- Sprint Release Planning
- Client demonstration



TPS PAKISTAN PVT. LTD

Business Analyst- Aug 2021-Present

Working in delivery switching department on position of business analyst under <u>Sokin</u> project team.

Key Responsibilities

- Frequent client coordination on upcoming new requirements and scoping
- Translating and simplifying requirements for internal team
- Main Communication Bridge between client and technical team.
- Solution designing with technical team.
- Lead the BA practices in company's strategic projects that includes the integration with third parties
 - Jumio, Trulioo (Document & KYC verification providers),
 - FIS, <u>i2C</u> (Card processors)
 - BTG Pactual (payment partner in brazil)
 - <u>Checkout.com</u> (Subscription Partner)
 - <u>Currency Cloud</u> (FX Rate Partner)
- Assist UI/UX team for client requirement and business perspective

- Client demo on finalized scope.
- Grooming Session within the team for scope clarity
- Sprint Planning and monitoring of Releases
- Requirements management and communication with client for scope closure
- Planning for upcoming sprint items in advance.

Achievements:

• Expansion of Sokin Project in Canada and Brazil Region

Lead SQA Engineer -Jan 2020-Aug2021

As a Sr. SQA Engineer II/ Lead SQA Engineer, worked in product development department under **Payment Gateway** team and led a team of junior resources.

Responsibilities

- Perform QA of switching product (IRIS5) and assisting team members related to domain
- Conduct financial domain sessions to team members
- Assist automation engineers to automate Payment application.
- Release management of Switching Product (IRIS5)
- Daily standup meeting with team members, discuss daily issues/progress, knowledge/ideas sharing, and conflict resolution
- Ensure that standards of Microsoft TFS are met
- Review test cases and monitor release hardening process
- Weekly sprint demo execution.

Sr. Software Quality Assurance Engineer 2018-2020

Software Quality Assurance Engineer - Jan2016 -2017

Achievements:

- Payment Gateway soft launch on <u>NIFT</u>
 - o <u>Bsecure</u>
 - o <u>OuickPay</u>
 - o Kelectric
- Involved in PCI-DSS and PA -DSS Compliance Verification activity
- Onsite release upgrade at JazzCash.
 - o Pakistan Railway
 - Khaadi
 - o Yayvo.com

NEXTGENES OL-Mar2015 - Dec2015 SQA Engineer KREATIX - ELANCE -June 2014 to 2015

Freelance writer

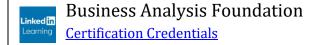
HEALTH BEACON UK - July 2013 to February 2014

Worked online, as a SEO optimist

HANDS ON TOOLS

Testing Tools	Selenium IDE, Jmeter , Postman, SOAP UI
Web Development	HTML, CSS
Testing Tools	Selenium IDE, Jmeter
Database Tools	ORACLE 11g, SQL Server, MySQL, MS ACCESS
Analysis/Design Tools	Visio, Photoshop, Microsoft Project
Other Tools	Microsoft Test Manger, JIRA, Microsoft Team Foundation Server, Microsoft Office, Visual Studio

CERTIFICATION



PROFESSIONAL QUALIFICATION

NED UNIVERSITY OF ENGINEERING AND TECHNOLOGY-2014

Bachelor of Engineering in Computer and Information System $\,$

Engineering Karachi, Pakistan Batch: 2010-2011

PERSONAL DETAILS

• **Marital Status**: Married

• **Date of Birth**: 16th Jan 1993

• Nationality: Pakistani

• Visa Status: Family Visa