

SUNDUS ALEEM

OBJECTIVE

KEY SKILLS & CONCEPTS

PROFESSIONAL EXPERIENCE

BUSINESS ANALYST

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Communicative and eager individual looking for a business analyst position in the software industry where I can utilize my experience and skills to identify subjects and develop creative solutions to improve productivity and operations

- Business Analysis
- Requirement Gathering,
- AGILE methodologies
- Documentation Management and product Backlog Management over confluence workspace
- Sprint Release Planning
- Client demonstration



TPS PAKISTAN PVT. LTD

Business Analyst- Aug 2021-Present

Working in delivery switching department on position of business analyst under [Sokin](#) project team.

Key Responsibilities

- Frequent client coordination on upcoming new requirements and scoping
- Translating and simplifying requirements for internal team
- Main Communication Bridge between client and technical team.
- Solution designing with technical team.
- Lead the BA practices in company's strategic projects that includes the integration with third parties
 - [Jumio](#), [Trulioo](#) (Document & KYC verification providers),
 - [FIS](#), [i2C](#) (Card processors)
 - [BTG Pactual](#) (payment partner in brazil)
 - [Checkout.com](#) (Subscription Partner)
 - [Currency Cloud](#) (FX Rate Partner)
- Assist UI/UX team for client requirement and business perspective

- Client demo on finalized scope.
- Grooming Session within the team for scope clarity
- Sprint Planning and monitoring of Releases
- Requirements management and communication with client for scope closure
- Planning for upcoming sprint items in advance.

Achievements:

- Expansion of [Sokin](#) Project in Canada and [Brazil](#) Region

Lead SQA Engineer -Jan 2020-Aug2021

As a Sr. SQA Engineer II/ Lead SQA Engineer, worked in product development department under **Payment Gateway** team and led a team of junior resources.

Responsibilities

- Perform QA of switching product (IRIS5) and assisting team members related to domain
- Conduct financial domain sessions to team members
- Assist automation engineers to automate Payment application.
- Release management of **Switching Product (IRIS5)**
- Daily standup meeting with team members, discuss daily issues/progress, knowledge/ideas sharing, and conflict resolution
- Ensure that standards of Microsoft TFS are met
- Review test cases and monitor release hardening process
- Weekly sprint demo execution.

Sr. Software Quality Assurance Engineer 2018-2020

Software Quality Assurance Engineer – Jan2016 -2017

Achievements:

- Payment Gateway soft launch on [NIFT](#)
 - [Bsecure](#)
 - [QuickPay](#)
 - [Kelectric](#)
- Involved in PCI-DSS and PA -DSS Compliance Verification activity
- Onsite release upgrade at JazzCash.
 - [Pakistan Railway](#)
 - Khaadi
 - Yayvo.com

NEXTGENESOL -Mar2015 – Dec2015

SQA Engineer

HANDS ON TOOLS

KREATIX – ELANCE -June 2014 to 2015

Freelance writer

HEALTH BEACON UK - July 2013 to February 2014

Worked online, as a SEO optimist

Testing Tools	Selenium IDE, Jmeter , Postman, SOAP UI
Web Development	HTML , CSS
Testing Tools	Selenium IDE, Jmeter
Database Tools	ORACLE 11g, SQL Server, MySQL, MS ACCESS
Analysis/Design Tools	Visio, Photoshop, Microsoft Project
Other Tools	Microsoft Test Manger, JIRA, Microsoft Team Foundation Server, Microsoft Office, Visual Studio

CERTIFICATION



Business Analysis Foundation

[Certification Credentials](#)

PROFESSIONAL QUALIFICATION

NED UNIVERSITY OF ENGINEERING AND TECHNOLOGY-2014

Bachelor of Engineering in Computer and Information System

Engineering

Karachi, Pakistan

Batch: 2010-2011

PERSONAL DETAILS

- **Marital Status:** Married
- **Date of Birth:** 16th Jan 1993
- **Nationality:** Pakistani
- **Visa Status:** Family Visa