



SHEETHAL JYOTHSNA MENDONCA

Senior Software Engineer

WORK EXPERIENCE

Wipro Limited JUL 2014– APRIL 2021

Having 6+ years of experience in Software Testing in the domain of **Banking & Financials, Automotive and Health Services.**

- Proficient in understanding the customer requirements and deriving the test scenarios and test cases based on the requirements.
- Thorough hands-on with all levels of testing Functional, web application and Ad-hoc.
- Good knowledge on bug tracking, bug analysis, reporting and raising the defects using the test management tool **HP ALM** and issue tracking tool **JIRA**.
- Expert in **Software Testing Life Cycle (STLC)** and **Software Development Life Cycle (SDLC)** with experience in **Agile** and **Waterfall Methodologies**.
- Expertise in the creation and execution of test cases in ALM and Test Trail. Ability to work in group as well as independently with minimum supervision and initiative to learn modern technology and tools quickly.
- Good experience in interacting with business analysts, developers and help them in streamline the requirement specifications.
- Involved in Daily Stand-up Meetings and Retrospective meeting.

Career Objective:

Seeking a position to utilize my skills and abilities in the IT industries that offers professional growth while being resourceful, innovative and flexible willing to work as a key player in challenging and creative environment.

CONTACT DETAILS:

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+971-504780521

WEBSITE:

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EMAIL:

jyothsna.m333@gmail.com

EDUCATION;

M.Tech - Information Technology
[2014- 2018]
Vellore Institute of Technology

Bachelor of Science (Life Science)
[2011-2014]
Mangalore University

Responsibilities:

Banking & Financial Domain:

- Involved in Analysis of Business requirement and Functional specification document to develop the test scenario and test cases.
- Worked on Test case review process.
- Performed Functional, Web application testing, Regression, Sanity, System Integration testing and User Acceptance Testing .

PERSONAL DETAILS:

Name : Sheethal Jyothsna Mendonca

Date of Birth : 03-03-1994

Languages Known :

**English, Hindi, Kannada,
Konkani**

Passport No : M0591019

**Visa Status : Visit Visa
(expires on 07/06/2021)**

Marital Status : Married

Nationality : Indian

Religion : Roman Catholic

**Hobbies: Singing, Dancing,
Craft Making, Playing**

Throwball

SKILLS:

Goal-Oriented

Attention to Detail

Team Leadership

Management Improving

Flexibility at work

Quality Oriented

- Involved in analysis of transactional information to identify risk, trends and potential wary activity. Extensive knowledge on **CA PPM Tool**.

- Extensive knowledge of **KYC tool** process for global Banks across US and UK markets, Ensuring that evidence of each client/customer's identity is collected in accordance with KYC due Diligence policies ensuring customer files are stored and maintained.

- Defect Management using JIRA, HP ALM.

- Knowledge transition to new joiners

- Basic knowledge on TOSCA automation tool.

Automotive Domain:

- Experienced in Automotive Infotainment software verification and validation On Full and Mini Benches.

- Expertise in executing test cases of different infotainment modules.

- Expertise in testing infotainment Modules such as Media, Phone, Climate, Navigation, Radio, connectivity, Car Projections and voice recognition both in embedded and Cloud environment.

Health Service:

- Experience in database testing using SQL.

- Basic knowledge on UI implementation using Extjs

TECHNICAL PROFICIENCY:

- ❖ Operating Systems: Windows

- ❖ Tools: HP ALM, JIRA, VnModSim, Vocalizer, DET(Diagnostic engineering Tool), Putty , WinSCP, Testrail, Unified logging tool(ULT),KYC tool..

- ❖ Web Technologies: HTML

- ❖ Skills: Web Application testing, Manual Testing,Regression Testing, Sanity Testing, Test Case development, Issue Identification, Issue Tracking and Reporting, Database Testing (SQL).

DECLARATION:

This is to certify that all the information above is true and correct to the best of my knowledge and belief.

Sheethal Mendonca