

## **TECHNICAL COMPETENCIES**

- Organizational Management,
- Designing & Implementation of GMPs, HACCP, FSSC 22000, ISO 22000, ISO 9001, ISO 14001,
- Strong Business Acumen,
- In-Depth knowledge & understanding of Production Procedures,
- Production Planning & Control
- Budget Forecasting & Monitoring,
- Training & Development,
- Employment Motivation through Empowerment

## SOFT SKILLS SUMMARY

- Strategic thinker
- Analytical
- Time Management
- Performance Optimisation
- Problem solving
- Strategic Planning
- Excellent Communication
- Negotiation Skills,
- Computer skills (Excel, PowerPoint, Ms Word, SAP)
- Strong Leadership skills

# **ACADEMIC DETAILS**

- 2002–2006, BACHELOR OF FOOD PROCESSING TECHNOLOGY, UNIVERSITY OF KYAMBOGO, P.O, Box 1, Kyambogo Kampala – Uganda (East Africa), Email: arkyu@kyu.ac.ug
- Uganda Advanced Certificate of Education (UACE 2001)
- Uganda Certificate of Education (UCE 1998)

SIRAGI NGOBI

Certified Six Sigma Green Belt (CSSGB) & IRCA Certified ISO 9001:2015 Lead Auditor

ngobisiragi10@gmail.com, Cell phone: +251900054183

## PERSONAL SUMMARY

Siragi is an accomplished Operations & Quality/Production Executive with 14 years extensive experience in Dairy, Beverages and Water Bottling Industry. I have been instrumental in the development of strategic leadership & introduction of a culture of performance monitoring, reviews and actions, open communication, employee involvement, and implementation of continuous improvement projects to support my company achieve its targets.

# **KEY CAREER ACHIEVEMENTS**

 2019 managed to reduce the consumer complaint Rate from 0.4PMB sold to 0.05PMB sold

Achieved 12 hours training per employee on Food Safety, Health & Safety Procedures and also ended the year with zero lost time incident rates for the year (2019) in the plant.

Successfully I Supervised the installation and commissioning state of the art water bottling line for Garamba Bottling -PLC (Krones Line)

✤ I Significantly reduced the product and packages wastes from 5.0% and 10% to 0.5% and 1.0% respectively in 2015 when I was the Manager Production at Sameer Agriculture & Livestock Dairy Ltd - Uganda

Managed to improve the Water usage ratio from 5.0Ltrs of water/Litre of milk produced to 3.0Ltrs of Water/Litre of milk produced & i saved the company approximately 6.315USD in every month on water

In 2013 I successful managed an operational excellence project on product quality which improved product Quality by 30% & production efficiency by 20% and I was recognised for my outstanding contribution to product quality by the Country Manufacturing Manager & also got awarded with a certificate in <u>Operational Excellence Green Belt</u>

I have introduced a "Safety First" culture in the company where co-workers are encouraged to raise and discuss safety concerns and solutions

# DETAILED EMPLOYMENT HISTORY

Period:	January 2018 – Current
Job Title:	Manager Operations & Quality Assurance
Company:	Garamba Bottling PLC
Location/Country:	Addis Ababa, Ethiopia

Managing the total SHEQ function & activities along supply chain to ensure full compliance of the operations with the Quality & Food Safety standards as per international standards (IMS, ISO 9001; ISO14001 & ISO 22000); I have initiated and facilitated continuous improvement projects in manufacturing which has improved product Quality from 90% to 98%.

I Coordinate activities of the integrated Business Management
 Systems (Internal audits, Process change Validation) for the company

I have Established & implemented policies, and procedures at all levels that has improved product quality, I have successfully managed to drive the health & Safety agenda in the plant and managed to close the year with Zero lost Time injury

Escalated employee engagement 55% in 6 month after initiating weekly meetings & creating new KPI's targets

I oversee all departmental processes and coordinate interdepartmental activities to ensure smooth running of the factory

#### **COURSES & TRAININGS ATTAINED**

- Operations Excellence Green Belt Certificate
- IRCA Certified ISO 9001:2015
  Lead Auditor
- FSSC 22000 Food Safety Management Systems Internal Auditor by SGS
- Certificate in Performance Management and Grievance Handling
- Trained in Good Manufacturing Practices
- Trained in One Way Packaging standards (PET Bottling)
- First Aid Certificate Level One
- Certificate in Fire Fighting (MARSHAL'S)

### LANGUAGES KNOWN

- ENGLISH FLUENT
- KISWAHILI BASIC
- ARABIC BASIC
- LUGANDA FLUENT
- AMHARIC BASIC

## REFEREES

- Aschalew Kifle General Manager, Garamba Bottling-PLC E-mail: askifmuben@gmail.com Tel: +251900507147
- Emmanuel Dedya Quality Manager, Canaan Group of Companies (Lehem Enterprise Ltd) E-mail: dedya1990@gmail.com Tel: +256771426798 3
- George Odong Nono SHEQ Manager Nile Breweries Ltd, Jinja, Uganda E-mail: George.odong@ug.sabmiller.com Mobile: +256 776236458

- Provided technical support & trainings for production operators
- ✤ Resolved Quality issues (internal production problems & product
- defects) by applying root cause analysis session

✤ I manage the plant IMCR & ensure compliance by team training, reporting & escalations, conducting drills & Mock recalls

♦ delivered 90% closer of the identified non-conformities in the plant from internal audits, certification bodies & government regulatory body

Period:	January 2015 – December 2017
Job Title:	Manager Production
Company:	Sameer Agriculture & Livestock Dairy Ltd
Location/Country	Kampala, Uganda

I managed & controlled the entire production Department & in my first year I managed to achieve 92% of the production target volume, reduced the cost of production by 20%, created new production KPI's targets, I escalated employee engagement to 40% in the first year after initiating daily tool box meetings.

✤ Managed the production operations; conducted internal process quality audits, oversaw the maintenance of production lines & I ensured successful production of plant products (Yoghurt, Ghee, UHT and Butter) as per the sales demand

✤ I Forecasted, Planned, Implemented and controlled production schedules

• Developed production plan budgets and timelines according to production specifications

 Managed manufacturing process to ensure products were produced on time & under budget while meeting quality standards and customer specifications

 $\clubsuit$  Controlled product and packaging materials wastages & I reduced it by 50% from where I found it

Period:	January 2010 – December 2014
Job Title:	Team Leader Quality Assurance
Company:	Coca-Cola Sabco, Mbarara Plant
Location/Country:	Mbarara, Uganda

Led a team of highly coordinated skilled and efficient quality controllers in the Quality Assurance Department which guaranteed food safety & quality of the final products;

♦ Managed process capability studies and achieved Cpk of greater than 1.0 based on finished product specification

• Ensured weekly and annual calibration of process and Laboratory Testing Equipment

Ensured Finished product Analysis (Brix, Gas Volume, Net Content, Taste, Odor & Appearance)

Supervised, mentored & coached quality controllers and also facilitated their training programmes

Supervised water Treatment, Syrup preparation & ETP (Waste Water plant) process to ensure compliance

• Ensured Microbiological analysis of Treated water, washed bottles & finished products (test TPC, Coliform, Yeast & Mould) & Air sampling from processing area

Period:	June 2006 – December 2009
Job Title:	Team Leader Production
Company:	Sameer Agriculture & Livestock Dairy Ltd
Location/Country:	Kampala, Uganda

Supervised the entire manufacturing facility & also ensured the Implementation of ISO 9001-2008 and ISO 22000-2005 activities in the plant and achieved certification. Successfully executed production Targets and achieved 96% production target